



VERLOSKUNDIGENPRAKTIJK  
OOSTELIJKE EILANDEN

### **Privacy statement VPOE**

This website, [www.vpoe.nl](http://www.vpoe.nl), is maintained by Verloskundigenpraktijk Oostelijke Eilanden. This privacy statement explains how we deal with the processing of personal data of visitors to the website. The privacy statement describes, among other things, which categories of personal data are collected, for what purpose the personal data are used and to which categories of recipients the personal data are provided.

Verloskundigenpraktijk Oostelijke Eilanden is located at Kraijenhoffstraat 32B, 1018RL in Amsterdam, and registered under registration number 34340354 in the Trade Register of the Chamber of Commerce. For questions about the privacy statement, we can be reached on telephone number 020-6384812. You can also contact us by e-mail:

[verloskundige@vpoe.nl](mailto:verloskundige@vpoe.nl)

### **Processing of personal data**

Verloskundigenpraktijk Oostelijke Eilanden processes your personal data because you use our services and/or because you provide this information to us yourself.

Verloskundigenpraktijk Oostelijke Eilanden uses patient data only for the purpose for which the data is stored. The processing of data of minors takes place after written permission from their parents / guardian.

Below you will find an overview of the personal data we process:

- Name and address
- Gender
- Date of birth
- Phone number
- Email address
- Citizen service number (BSN – Burgerservicenummer)
- Marital status
- Name of your family doctor

The personal data can only be viewed by the treating care providers of Verloskundigenpraktijk Oostelijke Eilanden.

### **Purpose and basis**

Verloskundigenpraktijk Oostelijke Eilanden processes your personal data for the following purposes:

- To use our services, we need your personal data for reporting purposes.
- To be able to claim healthcare costs from health insurers.
- To be able to call or email you if this is necessary for carrying out our services.
- After verbal or written permission from you, to consult with any other practitioner of yours when this benefits the pregnancy guidance.



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- Verloskundigenpraktijk Oostelijke Eilanden also processes personal data if we are legally obliged to do so, such as data that we need in the context of the BIG Act (Individual Healthcare Professions Act).

**Agencies with which Verloskundigenpraktijk Oostelijke Eilanden can share your data are:**

- Onatal: we use it to create a digital patient file in a secure manner.
- Zorgdomein and Zorgmail; we use for a secure email exchange with other healthcare providers.
- Perined Insight; aims to increase the quality of perinatal care in the Netherlands by gaining insight into the quality of the care provided by midwives, general practitioners, gynaecologists and paediatricians, and to improve this care. These activities do not affect the privacy of clients because the data are encrypted.
- Peridos; is the national digital file in which care providers record data in the context of the screening for Down syndrome and the structural ultrasound scan (SEO). Data to improve and optimize the quality and primary process of the screening.
- Praeventis; is a national registration system in which your blood results, and after giving birth the blood results of your child, are recorded. This is done to guarantee the quality of the blood test, and to be able to take timely action in the event of any special circumstances (for example, if there is Rhesus negativity of the pregnant woman, or an abnormal result of the heel stick). The data of the hearing test and the national vaccination program are also passed on to Praeventis.
- Vecozo; plays a social role in cost control in the Dutch healthcare sector. With the digital communication point, they focus on reducing the administrative burden of all parties in the healthcare chain.

**Retention period**

Verloskundigenpraktijk Oostelijke Eilanden stores your personal data and your medical data for 15 years. This is the legal term for the retention of medical data.

**Processors and other third parties**

We work together with various birthcare providers. We ask your permission to share your data with other healthcare providers if necessary. You give this permission in writing at the first check-up, or earlier if data is exchanged earlier. Other healthcare providers are:

- The family doctor
- The gynaecologist or clinical midwives working at the hospital to which we may refer you
- The paediatrician
- The maternity office (kraambureau)
- The consultation office (consultatiebureau)(when taking over care after childbirth)

Other care providers who possibly are treating you, and where we can request data if this is for the benefit of the care provided.



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Personal data can be processed by so-called processors and sub-processors on behalf of Verloskundigenpraktijk Oostelijke Eilanden. The processors and sub-processors act under the responsibility of Verloskundigenpraktijk Oostelijke Eilanden and are not allowed to carry out their own processing of the personal data. Your personal data will not be provided to other parties, with the exception of the parties as described in this privacy statement. Your personal data will also be provided to other parties if we are obliged to do so on the basis of the law or a court decision.

### **Privacy rights**

You have a number of rights based on the General Data Protection Regulation (GDPR – hereinafter AVG). You have the right to request Verloskundigenpraktijk Oostelijke Eilanden to inspect (art. 15 AVG) and rectify (art. 16 AVG) or erase (art. 17 AVG) your personal data.

You also have the right to request Verloskundigenpraktijk Oostelijke Eilanden to limit the processing of personal data (art. 18 AVG). Under certain circumstances, you also have the right to data portability (Art. 20 AVG) and the right to object (Art. 21 AVG). More information can be found on the website of the Algemene verordening gegevensbescherming (AVG) about when it is possible to exercise one or more of these rights.

If you want to make use of one or more of these rights, you can contact us via the contact options mentioned above.

### **Birth announcements**

We would like to inform you about sending birth announcements. Clients often send us a birth announcement after the birth of their child. If you do not give permission for the birth announcement to be hung in our waiting room, please let us know. Or you can cross out or mask your name and address details.

### **How we secure personal data**

Verloskundigenpraktijk Oostelijke Eilanden takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you are under the impression that your data is not properly secured, or that there are indications of abuse, please contact

[verloskundige@vpoe.nl](mailto:verloskundige@vpoe.nl)

### **Transfer of your file**

If you choose a new or different midwife, for example when you are moving, it is important that your new midwife is aware of your medical and obstetric data. It is mandatory that your current midwife transfers the file to your new midwife. The current midwife will do this as soon as possible, in any case within one month, after you have asked your current midwife to transfer the file to your new midwife.

Your medical file is transferred by your midwife through a secure connection called Zorgmail. You can also obtain or collect the file from us. You always have the right to inspect your file and to receive a copy of your file.



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### **Contact with Verloskundigenpraktijk Oostelijke Eilanden**

If you want to contact Verloskundigenpraktijk Oostelijke Eilanden, we advise you to do this by telephone. This way you will be in direct contact with one of us.

You can also send an email, but it is important to realize that this connection is not secure. If you send us an email, we assume that you also want to receive an answer via this route. Given our unpredictable work, we cannot guarantee that emails will be read and answered the same day. We prefer not to send medical information via email. If you do ask us to do so, we will use Zorgmail; a secure connection where you can access the data sent by means of a code.

### **Informative messages from Verloskundigenpraktijk Oostelijke Eilanden**

In addition to the information you receive from us during your appointments, we regularly send you extra information by email. This can be an appointment confirmation, digital information material, an invitation to an educational meeting or our practice survey. If you do not wish to receive these messages, you can indicate this to us.

### **Evaluation research**

We, and other care providers within the obstetric chain, would like to hear how you experienced our care. We evaluate this by sending surveys. Of course you can decide at that moment whether or not to participate.

### **Amendments**

This privacy statement can be changed. It is therefore advisable to regularly consult this privacy statement. The current version of the privacy statement was last changed on November 2022.